

Frequently Asked Questions

1. Who is my academic advisor?
Dr. Clausen is serving as academic advisor for all undergraduate chemical engineering students.
2. How do I make an appointment for advising?
Dr. Clausen has a sign-up sheet posted near his door where you can sign up for an advising time. As an alternative, you can just drop by his office (BEC 3156) and see if he is available for advising, or send an e-mail requesting a time.
3. Why has the advising process changed?
The time set aside for advising is a good time for the students to link with their advisor and focus on their programs of study, not only for the upcoming semester, but also for their remaining time at the university. It is a time to clear up any misconceptions on humanities/social electives, technical electives, chemistry/physics electives, etc. It is a time to make sure your planned course of study satisfies the necessary prerequisites. The department feels that a one-on-one meeting between students and their academic advisor is the best way to accomplish all of these goals.
4. Where can I find the University academic calendar that shows the important dates related to registration, adding and dropping classes, withdrawal and fee adjustment dates, etc.?
The University academic calendar may be found at <http://www.uark.edu/registrar/classes/calcover.html>.
5. Why is it important to take courses outside my major?
Although the Department of Chemical Engineering wants to produce successful chemical engineers that can function well in their chosen careers, a university education is much more than technical training. The University Core classes and other courses outside of Chemical Engineering are chosen to add breadth and depth to a student's education. A well-rounded engineer understands professional and ethical responsibility; develops and uses effective written and oral communication skills; understands the impact of engineering solutions in a global or societal context including, for example, being conscious of social, environmental and safety concerns; recognizes the need to engage in lifelong learning; and is familiar with contemporary issues.
6. Can I be comfortable discussing confidential matters with my advisor?
Your advisor is a professional, and you can indeed be comfortable in discussing confidential matters with your advisor. Your advisor will assess the situation, and may make recommendations that you visit with someone better suited to address your problem. The National Academic Advising Association (NACADA) provides a Statement of Core Values (<http://www.nacada.ksu.edu/clearinghouse/advisingissues/Core-Values.htm>) to affirm the importance of advising within the academy and acknowledge the impact that advising interactions can have on individuals, institutions and society. Your advisor must respect student confidentiality rights regarding personal information as defined by the Federal Educational Rights and Privacy Act (FERPA) and other legislation.
7. What campus support services are available to help me in my academic career at the University of Arkansas?
There are a number of campus support services that are available to students, including:
Enhanced Learning Center (ELC)—the ELC, located in 008 Gregson Hall, offers tutoring, workshops and supplemental instruction to U of A students.
Counseling and Psychological Services (CAPS)—the staff of CAPS, located in the Pat Walker Health Center, works with members of the University to help solve problems, understand themselves, grow personally, develop more satisfying relationships with friends and family and

help with other mental health issues. Services are provided by licensed psychologists, counselors, and social workers.

Career Development Center (CDC)—The CDC, located in Suite 607 of the Arkansas Union, provides assistance in career development and placement, including tips on preparing resumes and interviewing for co-op jobs, internships or permanent jobs. George Winter (BEC 3158) and Andy Matthews (BEC 3188) are CDC representatives that have been assigned to Engineering, and are located in the Bell Engineering Center.